

## Practica Platforma AMADEUS, MRAT, anul I

Practica Amadeus se face accesand linkul de mai jos

<https://www.e-learning.amadeus.com/ilearn/en/learner/jsp/login.jsp?site=Romania>

Accesul la cursuri se realizeaza usor; in cazul in care, dupa logare, acestea sunt afisate pe pagina de start, se acceseaza printr-un click pe denumirea cursului, fie conform instructiunilor atasate.

**Pentru a putea parcurge modulul recomandat, este necesar sa se acceseze prima data modulul [PC Compatibility Check for Amadeus e-Learning](#).**

Mai jos regasiti cursul recomandat si topicurile incluse:

### **Reservations in Amadeus (Cryptic):**

- **Getting started with the Amadeus Central System**
  - What is the Amadeus Central System
  - How to get help and information
  - How to encode and decode information
- **Air**
  - How to request a flight availability
  - How to use dual-city pairs and a 7-day search
  - How to request schedule and timetable displays
  - Practice game: Air
- **PNR mandatory elements**
  - What are the 5 mandatory elements of a PNR
  - How to add names to a PNR
  - How to book a seat
  - How to book an extra seat
  - How to create an open segment
  - How to add the AP, RF and TK elements
  - Practice game: PNR mandatory elements
- **PNR optional elements**
  - What are a PNR's optional elements?
  - How to request SSRs
  - How to create an SSR explosion
  - How to add remarks and OSI elements
  - How to request a seat from a seat map
  - How to work with frequent flyer numbers
  - Practice game: PNR optional elements
- **Modifying a PNR**
  - How to retrieve a PNR or a PDR
  - How to modify the name element in a PNR
  - How to modify an itinerary

- How to associate and disassociate PNR elements
- How to cancel elements in a PNR
- How to copy and print a PNR
- Practice: Modifying a PNR
- **Itinerary and invoice**
  - How to work with itinerary
  - How to work with invoices
- **Pricing and Fares**
  - How to price an itinerary
  - How to use Amadeus Master Pricer Expert
  - How to request a fare display or an informative pricing
  - How to use fare follow-up transactions
  - Practice game: Pricing and Fares
- **Ticketing**
  - How to create and read a TST
  - How to issue a ticket
- **Amadeus Queues**
  - What are queues
  - How to work with queues
  - Practice: Amadeus Queues
- **Amadeus e-Learning Evaluation**